

NEW WAVE COMMUNICATIONS – Response to COVID 19 in Louisiana
March 13, 2020

). We have set up free Wifi at all our local offices across the state, no data caps on HSD service for the next 30 days, no late fees or disconnections of service for the next 60 days. Please let me know if you have any questions. Thank you!

March 16, 2020 – Monroe, LA – NewWave Communications today announced that is opening WiFi hotspots across its footprint for public use during the coronavirus (COVID-19) crisis in order to keep individuals and communities connected to the online resources they want and need.

NewWave's WiFi hotspot can be accessed in the NewWave local office parking lot, located at 4121 Old Sterlington Road in Monroe.

Additionally, NewWave announced that as of March 13, 2020 it is making unlimited data available on all internet services for 30 days, as well as offering payment deferrals and waiving late fees for its customers for 60 days. The company plans to reassess after 30 days based on the continued impact and evolving nature of the virus.

"We live and work in the communities we serve and these are our friends and neighbors impacted by effects of the coronavirus (COVID-19), so we want to do our part to help," said Julie Laulis, President and CEO. "We understand that our customers rely on their Internet service to stay connected to family, work, school and information, and we are committed to ensuring they receive the assistance they need during this time."

Customers can call 844-546-3278 for more information.

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